	<h1>Quality Policy</h1>	Policy no.	POL-MS-01
		Rev No.	1.0

We at CityClean commit ourselves to providing services that give complete satisfaction to customers.

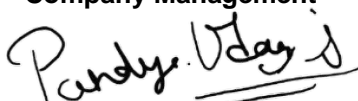
Our team has a genuine reputation for quality and reliability, so we strive to achieve growth and a leading position in the market by:

- Providing consistent quality services to all our customers.
- Complying with all applicable requirements and continually improving the effectiveness of the IMS by defining and achieving key quality objectives.
- Creating teamwork and an innovative approach to the environment.
- Consistently producing high-quality work by meeting specified requirements.
- Building and maintaining strong client relationships.
- Ensuring all materials provided consistently meet specified requirements.
- Ensuring subcontractors provide and produce high-quality work.
- Undertaking a handover review of new projects.
- Having a strong commitment to safe work practices.

CityClean is committed to building on these strengths through quality systems and the company has a philosophy of nurturing and growing a team approach between the client, company and contractor.

The processes we are developing and improving have a sound foundation for producing quality work and meeting clients' expectations.

The future of CityClean depends on our continual performance and producing high-quality work, and the ongoing development of team members to ensure that quality, skills and knowledge are collectively maintained and constantly improved upon.

Company Management 	Date 5th Nov 2024
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